My Report

Last Modified: 09/30/2015

1. Classification (Check all that apply)

#	Answer	Bar	Response	%
1	Undergraduate Student		334	50%
2	Graduate Student		164	25%
3	Non-Degree		114	17%
4	Other		71	11%

Other
SIM-ND
online student
on-line course
CDM
Staff
Coroner Training
faculty
certificate
Medical Technologist
forensic ed nij
faculty
Cont. Ed.
High School Student
ABMDI CE Points
Certified Dietary Manager Program
cetification
CDM
on-line/transient
internship site
Real Estate Pre-Licensure Course
Real Estate Pre-Licensure Course
completing prerequisites for Grad school
Continuing Ed
death investigation
Death Investigation Basics
Instructor
CDM Course
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Staff
on demand as needed
Citizen-Professional
mortician
ESPB
certification
Lab tech
Contninuing education
CEU
Medicolegal Death Investigator
Cont Ed
Professional

Certification
non credit hours
New Teacher Grad Credit
online
CEU
Post graduate
Grad Student taking online course for credit
Medical Student

Statistic	Value
Min Value	1
Max Value	4
Total Responses	663

2. College or Area of Study

#	Answer	Bar	Response	%
1	College of Arts and Sciences		111	18%
2	College of Business and Public Administration		46	7%
3	College of Education and Human Development		91	14%
4	School of Aerospace Sciences		42	7%
5	College of Engineering and Mines		71	11%
6	School of Geology & Geological Engineering		4	1%
7	School of Law		5	1%
8	School of Medicine and Health Sciences		77	12%
9	College of Nursing and Professional Disciplines		49	8%
10	Office of Extended Learning (previously Continuing Education)		36	6%
11	LEND		3	0%
12	Undecided		13	2%
13	Other		80	13%
	Total		628	

Other

Statistic	Value
Min Value	1
Max Value	13
Mean	5.90
Variance	16.52
Standard Deviation	4.06
Total Responses	628

3. What course/organization sites are you using? (Check all that apply)

#	Answer	Bar	Response	%
1	Traditional (on-campus)		305	46%
2	Blended (combination of alternating classroom and online activities		45	7%
3	Hybrid (online & on-campus students)		47	7%
4	Online & Distance Education (credit - semester based & open enrollment)		283	43%
5	Non-credit		61	9%
6	Committees, groups and organizations		18	3%
7	MyAdvisor		16	2%
8	Other (please specify)		24	4%

Other (please specify)
Student teaching, one class on campus
Dietary Manager
Child Welfare
Blackboard for Clinical Educators (educator at site hosting MLS students for clinical rotation)
Chester Fritz Library - research
online self paced death investigation nij training advocate/ forensics
EZ
I use the online courses for CE Points for ABMDI
EERC
Using books at work and info/websites referred by our Dietitian
new teacher
Student teaching
We are an internship site
Correspondance via Blackboard
Online Compurter classes for dietary Manager
Blackboard
airforce base
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
online
Offsite in Casper, WY. Occupational Therapy.
I already took this survey but forgot two items. First, area of study. Second, Why can't I be removed from emails telling me of all the good things happening on campus? I'm 1500 miles from UND and can't attend, especially if the event occurs "tomorrow." I've tried but "technology has failed" in this regard. Do I call school and talk to Tech Support? You have access to the answers so the ball is in your court. I'll be back next semester. Bruce Burris 0762253.

Statistic	Value
Min Value	1
Max Value	8
Total Responses	660

4. Please indicate your satisfaction with the support resources.

#	Question	Satisfied	Not Satisfied	Did Not Use	Total Responses	Mean
1	Email (UND.techsupport@UND.edu)	370	14	276	660	1.86
2	UND Tech Support (777-6305)	233	15	409	657	2.27
3	LiveHelp Chat	161	17	478	656	2.48
4	techsupport.UND.edu (webpage & knowledgebase)	175	17	457	649	2.43
5	Blackboard Student Resource Course site - self-help tutorial	338	29	292	659	1.93
6	Blackboard Student Manual	214	22	420	656	2.31
7	Adobe Connect Pre-flight Checks (online courses only)	134	12	506	652	2.57
8	Service Desk (Memorial Union-Apple/Dell Warranty Repairs)	106	11	542	659	2.66
9	Online tutorials/user manual (YouTube, Atomic Learning, etc.)	189	18	451	658	2.40
10	Instructor of the course	468	52	137	657	1.50
11	Peer	326	18	309	653	1.97
12	Learned on my own or did not need help	472	28	145	645	1.49
13	NDUS Help Desk (777-6305, press 1)	188	9	461	658	2.41

Statistic	Email (UND.techsupport@UND.edu)	UND Tech Support (777-6305)	LiveHelp Chat	techsupport.UND.edu (webpage & knowledgebase)	Blackboard Student Resource Course site - self-help tutorial	Blackboard Student Manual	Adobe Connect Pre-flight Checks (online courses only)	Service Desk (Memorial Union-Apple/Dell Warranty Repairs)	Online tutorials/user manual (YouTube, Atomic Learning, etc.)	Instructor of the course	Peer	Learned on my own or did not need help	NDUS Help Desk (777-6305, press 1)
Min Value	1	1	1	1	1	1	1	1	1	1	1	1	1
Max Value	3	3	3	3	3	3	3	3	3	3	3	3	3
Mean	1.86	2.27	2.48	2.43	1.93	2.31	2.57	2.66	2.40	1.50	1.97	1.49	2.41
Variance	0.96	0.91	0.74	0.79	0.95	0.87	0.66	0.55	0.82	0.67	0.97	0.70	0.82
Standard Deviation	0.98	0.95	0.86	0.89	0.98	0.93	0.81	0.74	0.90	0.82	0.99	0.84	0.90
Total Responses	660	657	656	649	659	656	652	659	658	657	653	645	658

5. Please comment on your experience.

Default - Email (UND.techsupport@UND.edu)
Comments (optional)
Quick responses
Sometimes it seems like a lot of emails but it is better to be informed.
Fast response
These people are efficient, courteous, and patient. UND has excellent tech support!
Was unable to mark as bookmark
Haven't used yet
I have at least 2 emails, and only works consistently. People send me important stuff to the other that never ends up in my inbox.
I cannot remember if I actually used this or not...
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
It's fine, aside from clashing with my OTHER Office360 email (they don't let me switch, I just can't check my other from home anymore).

Default - UND Tech Support (777-6305)
Comments (optional)
Didn't always have the answers to my questions
I used this three times and the line was extremely helpful
I did not use them this semester but in the past they have not been able to resolve any problems.
always helpful and find answers when are unsure! True asset to UND!
Always helpful and patient
very satisfied
These people are efficient, courteous, and patient. UND has excellent tech support!
Took a long time based on expected work done, went in multiple times
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
They either fixed the problem or gave me a work-around. Work-arounds are NOT good; the problem still exists.
BEST
I LOVE THESE PEOPLE! They save me at least once a month.
excellent

Default - LiveHelp Chat
Comments (optional)
Waited for 25 minutes with no response before giving up
I did not use them this semester but in the past they have not been able to resolve any problems.
People often have not given a direct answer or know who to direct me to for my question
During the process of signing up for Spring 2014 semester, I had a question involving removing classes on my schedule. I asked LiveHelp, and was told that I should go to Twamley. After going to Twamley and waiting in line for a fair amount of time, I was told the simple answer of how to remove it on my own. This caused me to miss the opportunity to take the classes I was planning to take.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.

Default - techsupport.UND.edu (webpage & knowledgebase)
Comments (optional)
These people are efficient, courteous, and patient. UND has excellent tech support!
hard to navigate
Too much stuff.
Add linux VPN installation instructions
Some info for Macs (ex Citrix and SafeConnect) could be clearer.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.

Default - Blackboard Student Resource Course site - self-help tutorial
Comments (optional)
Blackboard is useful to see assignments and is otherwise worthless.
Never received as call back about my issues with building Wiki content for all course users
except wiki pages are too slow. SHould be able to post excel docs there (where you can see formulas)
did not know about this...
I wish we could take the tutorial off our list once we don't need it anymore.
Always down, doesn't save or upload properly.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical

flourish Cato throws himself upon his sword; I quietly take to the ship.
when class provided it
The grades should appear statistically so that they can be easy to understand
Default - Blackboard Student Manual
Comments (optional)
Had problems trying to find answers to some questions
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Default - Adobe Connect Pre-flight Checks (online courses only)
Comments (optional)
I had occasions where the pre-flight indicated everything was working, but then audio or video did not work during class.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
I have used it long ago, but not for several years
Default - Service Desk (Memorial Union-Apple/Dell Warranty Repairs)
Comments (optional)
They fixed my computer, but I'm not really satisfied. My computer crashed four days before a take-home final was due. I understand there's a queue, but shouldn't there be a way to prioritize? I lost a day of work trying to get an answer to my problem, calling to see when the work would be done, calling to pressure them to work faster.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Default - Online tutorials/user manual (YouTube, Atomic Learning, etc.)
Comments (optional)
atomic learning wouldn't let me log in
although not always through the UND course site, many i had to find on my own
Live videos were very educational
These are okay, but again, it takes a while to find what you need.
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
Default - Instructor of the course
Comments (optional)
EE 318
The instructors are not helping any situation. They don't care if you can or can't access material because it's "not their problem" and they don't care as long as they get their money.
When doing bookwork and answering the questions she wants more than it says required. Snotty in replies, does not fully answer questions when asked, has no clue about the world outside of academia.
Having to print, scan, and mail tests is a waste of time. Tests should be developed to be taken through blackboard.
course limitations of only submitting 2 chapters a month was not spoken of when i registered
My instructor was patient with technological woes, and will certainly improve with continued work with Blackboard technology.
few comments, unhelpful responses when I asked for help, along the lines of "check your notes again"
frequently asked Sonya Hung where she wanted items for EFR 515, and even thought that would be something she controlled she directed the class back to BlackBoard support. Horrible instructor!!!!
I did, but I had mixed experiences, some good, some bad
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
Most instructors I have had have been fantastic, but the math instructor this semester didn't actually teach me anything I had to learn on my own. Just because I'm online should not mean that the instructor can decide not to teach and supply notes from on campus class as well as tegrity videos.
One instructor was great, the other one not so much
instructors are good
I was satisfied with some of my instructors, others not so much.
Great-easy to work with and thorough in lessons
seems to be very supportive
Poor understanding of Tegrity
in the outline it states. replies back within 4 business days more like 9 plus days unacceptable with time sensitive material.
In Engr 460 the teacher sees DEDP students as an afterthought. If he does not want to teach DEDP students find someone who does.
Exceeded expectation
Default - Peer
Comments (optional)
Wouldn't have make it through this semester without my peers
no organized peer groups
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself

involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Great work with peer groups

Default - Learned on my own or did not need help
Comments (optional)
it's me why would i be not satisfied?
Did this for the most part, which was not very effective.
Much of the Blackboard site is user friendly and intuitive. I was surprised at how much I could do without assistance.
It's not clearly indicated all of the required documents to turn in-instruction is scattered
too much of the online experience was student driven, with very little advice or input from professors
Not the best way to figure things out.
Not my first university.
Help was available when needed
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
still to start the course
I used a great deal of UND's support services! :)
Some classes I learned on my own. The instructor didn't cover the material in sufficient manner to successfully complete the homework. Also, PHYS251C doesn't use Blackboard for homework. Why not? Multiple sites for HW? Not good.

Default - NDUS Help Desk (777-6305, press 1)
Comments (optional)
Wonderful to work with!
Why are they in Florida? Can't ND create a call center and keep jobs in North Dakota?
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
Don't know what is going on- they tell me to call the UND Tech support line who then tells me to call the NDUS help desk. I've gone round and round in circles more than once.
password corrections
Handled quickly, walked me through process

Statistic	Email (UND.techsupport@UND.edu)	UND Tech Support (777-6305)	LiveHelp Chat	techsupport.UND.edu (webpage & knowledgebase)	Blackboard Student Resource Course site - self-help tutorial	Blackboard Student Manual	Adobe Connect Pre-flight Checks (online courses only)	Service Desk (Memorial Union-Apple/Dell Warranty Repairs)	Online tutorials/user manual (YouTube, Atomic Learning, etc.)	Instructor of the course	Peer	Learned on my own or did not need help	NDUS Help Desk (777-6305, press 1)
Min Value	-	-	-	-	-	-	-	-	-	-	-	-	-
Max Value	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Responses	-	-	-	-	-	-	-	-	-	-	-	-	-

6. What other support resources would you find helpful to receive? (example - newsletters, workshops, webinars)

Text Response
none, easy to use.
I think that more workshop and seminar/webinar resources would be helpful
I enjoy receiving webinars and newsletters and find them very informative.
weekly and monthly magazines for respective research studies/programs and mostly supporting or help center for international students
I think everything offered online is fine and as long as the professors are able to assist.
Newsletters
Presentations by those on campus when we had our campus visit (for distance students).
The help desk by the computer lab was helpful when you had computer problems
Newsletters on jobs and the life after graduation. Workshops on internships
Powerpoints
Professors who actually care about their courses might be nice. Maybe having options on the online courses would help. Mine left broken links and graded in an inconsistent manner.
More newsletters on UND and Grand Forks as a community. To basically expand the Dakota Student
All of the above an more one on one
unsure
Have access to website and receive emails. None other is needed.
webinars
N/A
Webinars
It's all pretty easy to figure out
newsletters
None
newsletters
newsletters, beginning of semester updates, inservices offered at CNPD
None
I don't think any more resources are needed
Official class study hours. This would be a time to meet up with class mates each week to work on projects, homework or study.
More short (less than 5 mins) YouTube Videos
I used many websites from Google searches.
Alerts were helpful of outages
workshops are useful and helpline
no updates have been provided
None
I have gotten emails from the Class of 2018 that contain helpful and useful information for freshmen at UND.
Webinars
tutor/labs for classes that involve difficult math or concepts (like managerial accounting, and the various management classes for MBA). I would think a recent graduate student (or current graduate student that has passed these courses) would be a good tutor.
Linux compatibility
Webinars
none
webinars, it has been awhile since I have done online learning and I can not figure out how to turn in my assisnments even with the tutorials. I have done online learning in the past (I received my degree from University of Phoenix & completed part of my BSBHTT).
None
khanacademy.org
A webinar on how to use Campus Connection and the aviation AIMS accounts. I have been enrolled in 5 colleges now and UND's campus connection website has to be the most confusing site I have ever had to use in college. A tutorial on what you can do would be very helpful, or redesign it so it's less confusing.
Maybe feedback from other students. Websites or Newsletters. We have been mainly given info/ideas from our Registered Dietitian at our facility.
I received no help at all, Was a huge waste of time and money for nothing!
Webinars, news letters
I am happy with my Masters program and feel that I made a great choice with UND.
none
I would appreciate an option to "meet" electronically with the professor on a regular basis. Something like an online Friday afternoon office hour would be helpful to connect with the instructor a bit more.

As an online student, I'm not given the chance to connect with any of the other students in the course. The first assignment was called "Getting To Know Each Other" and I haven't heard from anyone else.
i consulted professorsat my home university. I also found Kahn Academy very helpful at times.
Email update on grades.
N/A
Ability to print out slides in some form to be able to make notes while watching presentations.
more study rooms closer to the dorms
N/A
webinars
Webinar instead of in person study skills
Webinars &Workshops
I can't think of anything
Study tables
newletters
N/A
Just getting started, will have to postpone due technical issues at this end. Will take it through the local College.
Announcements (monthly or twice a semester) about new or updated services.
There are too many postings and emails to keep track of everything on campus. Is there an electronic method to put it all in one place?
Workshops and study session would be helpful in almost all my classes.
None
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Newsletters & webinars.
None- students can figure most of it out on their own. The phone/live chat is sufficient enough. No need to bombard students with more information than what they are already receiving.
n/a
Extra resources other than the book
I can't think of anything. There was help at every corner.
Live office hours with course instructors.
Newsletters
None
webpages
None
a glossary of technical/web related terms. I often did not ask because I didn't know what something was called
Workshops at applying the science
I think the support is great!
workshops
being in another country I am not up to date with your countries abreviations to certain institutions and that is a challenge thus far
N/a
Nothing like this is ever going to catch my eye through email
emails with tech tips
n/a
Webinars would benefit me
More easily accessible manuels
Online live webinars would greatly improve the class experience.
Newsletters
I would love more peer work or late night tutor work :)
N/A
Easier navigation of the blogs.
None
N/A
none
Library
Handouts or informational websites from other universities.

I attended workshops on campus about learning tips and ways to avoid stress.

This table has more than 100 rows. Click here to view all responses

Statistic	Value
Total Responses	109

7. How often do you log in to Blackboard?

#	Answer	Bar	Response	%
1	More than once a day		248	38%
2	Once a day		130	20%
3	A few times a week		157	24%
4	Once a week		34	5%
5	Less than once a week		89	14%
	Total		658	

Statistic	Value
Min Value	1
Max Value	5
Mean	2.37
Variance	1.90
Standard Deviation	1.38
Total Responses	658

8. Please indicate your agreement with the statements.

#	Question	Agree	Disagree	Total Responses	Mean
1	My Blackboard course sites are organized and easy to use.	574	72	646	1.11
2	My instructors use the Blackboard tools effectively in my courses.	498	137	635	1.22
3	I am satisfied with using Blackboard as a tool to assist in my coursework.	571	74	645	1.11
4	Blackboard helps me prepare for class	524	110	634	1.17
5	Blackboard helps me work more efficiently	499	141	640	1.22
6	Blackboard provides access to course materials, resources and submit assignments	603	39	642	1.06
7	Blackboard allows me to receive instructor feedback and access my grades to keep on track in my courses.	556	77	633	1.12
8	Blackboard allows me to communicate with peers/instructors	473	158	631	1.25
9	Blackboard helps me to work with classmates in groups	385	233	618	1.38

Statistic	My Blackboard course sites are organized and easy to use.	My instructors use the Blackboard tools effectively in my courses.	I am satisfied with using Blackboard as a tool to assist in my coursework.	Blackboard helps me prepare for class	Blackboard helps me work more efficiently	Blackboard provides access to course materials, resources and submit assignments	Blackboard allows me to receive instructor feedback and access my grades to keep on track in my courses.	Blackboard allows me to communicate with peers/instructors	Blackboard helps me to work with classmates in groups
Min Value	1	1	1	1	1	1	1	1	1
Max Value	2	2	2	2	2	2	2	2	2
Mean	1.11	1.22	1.11	1.17	1.22	1.06	1.12	1.25	1.38
Variance	0.10	0.17	0.10	0.14	0.17	0.06	0.11	0.19	0.24
Standard Deviation	0.31	0.41	0.32	0.38	0.41	0.24	0.33	0.43	0.49
Total Responses	646	635	645	634	640	642	633	631	618

9. Please comment

Default - My Blackboard course sites are organized and easy to use.
Comment (optional)
Too many folders in one class (e.g. week x with many subfolders). Harder to dig through for needed information later
The courses as they are set up do not line up with the syllabus. Old messages are displayed and it is difficult to determine which information is corrct.
Usually- Depends on instructor
Most of them have been very well organized, however some have been lacking.
Blackboard is useless other that to see grades
need more area to find things
Blackboard needs improving. Most sections are satisfactory, but others could be fixed so that students proceed in a logical sequence instead of backspacing.
A lot of clicking around trying to find things. My instructor put up an online discussion board and I've only been able to find it once.
would like the semester and year noted in the course numbers so know when looking back
Navigation through the pre-course processess and courses could flow more logically.
Course pages from previous semesters are still showing up, though.
They are terrible, look into canvas or another LMS
did not use often but when I did ....
Each instructor sets it up differently so some classes are more organized and easier to use than others
provided no instruction
JDOSAS uses EZ
very little consistency between professors
But which instructors would use a calendar for assignments, posted to blackboard
Instructors made it hard to find things sometimes
I don't know what blackboard is.
NA
Some content is well hidden.
It is very confusing at first and not the greatest user friendly site.
Some of the forms are difficult to know what you want us to fill iin-there's this small box-do w x it?
although not completely user friendly or intuitive
Depends on the professor.
yes, except the practice tutorial. would be nice if it left our page once we became familiar with things.
Most do, but not all
Sonya Hung created too many "sections" within it, and she didn't know where we were to upload assignments half of the time
Site is a disaster to navigate
Don't use
N/A
Multiple sections for the same class can be confusing
not used yet
n/a
I have ones from last year so it can be confusing
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Excellent
I have only ever clicked the links on the right side(courses) no idea what the rest of it does or if it is necessary.
No use
I am just wondering why old classes I have taken show up on my current Blackboard screen?
the grades should have another layout
getting use to it
Now if only Campus Connection were so easy
n/a
BB Menus are not standardized. They're organized the way the instructor likes. Good for them, not for me.
not used, not needed
Default - My instructors use the Blackboard tools effectively in my courses.

Comment (optional)
Blackboard is never updated by my instructors.
some instructors are better than others
There was a pretty wide spectrum. Some did really well, some not so much.
Some do some don't. Inconsistent. I'd like all teachers to be familiar with how it works
The instructor effectively used the site but whoever loaded the information did a poor job.
excellent use of youtube
If there are problems, they fix them in a timely manner
Most of them have been very well organized, however some have been lacking.
One does not use blackboard
not all instructors use
For those that use Bb
N/A
emails were not returned in a timely manner
n/a
instructor uses blackboard as a sharepoint to post comments and slides. Does not effectively allow for testing online.
just because it's new does not mean it works good. Stay with what works.
Some instuctors use BlackBoard much more than others, and are much more comfortable with it
random usage, not consistant outdated, appears just to be copied from one semester to another
Some instructors dont use blackborad
Not all of my instructors use Blackboard
majority was good
I have nothing to compare. This is my first semester.
NA
my instructors don't post to blackboard until the end of the semester
Announcements on Bb should be automatically sent to students' email as well
Some do, some do not. It would be nice if all of my classes were on Blackboard instead of a fraction of them.
It is hard to simply agree or disagree. There were certainly struggles, and things could have been updated more quickly, but for the most part the site and tools were used effectively.
All of my professors except one use blackboard. The one professor that does not use blackboard effectively makes the class really stressful.
My French instructor uploads documents she presents in the content section, but nothing else. No grades, no updates, no messages, we know nothing. I can download a document a day or two later and being int he dark on everything in the course because she refuses to use the site is very frustrating.
see above
Don't post if class got canceled, or grades
T&L 526 yes; T&L 527 not as organized; often announcements or lessons or materials found in inconsistent locations. Never received feedback for grades only a grade. Again, 526was GREAT it was 527 that was the issue.
Same as above
2 classes "used" it, just a cloud for assignment
My instructors often times do not know how to effectively use Blackboard.
Not all the instructers use Blackboard efficiently.
Don't use
N/A
I love blackboard, however one of my instructors does not use it at all. Therefore, it is very hard to know where you stand.
for the most part
except for EE 321
not used yet
n/a
Some do, but half rarely use Blackboard
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Not all my instructors used BlackBoard
didn't update things as much as i would have liked
Very rarely- some don't even post grades!
This semester my math teacher did not utilize tegrity videos which he should have

No Use
Most of my instructors do very little on Blackboard
some dont use it
Many of my instructors do not use Blackboard.
The majority of my instructors did, while others did not.
Blackboard should be utilized more
Did not appear to use this feature.
Excellent!
not yet started course
Some teachers didnt use it
Some are great, others are horrible
Some of them have not gone through training, so there are a lot of problems
Only when they use Bb, which is actually rare
n/a
Not knowing all BB can do, I can't truthfully say I agree.
not used, not needed
Not all of the professors use Blackboard. Some do not update it regularly or efficiently.
depends on the instructor, some know how to use it properly,others have no idea or dont even use it.
Lost video after 1st few lectures. Audio only, one-dimensional learning
This really varies. Most do, but a few...oof.
Default - I am satisfied with using Blackboard as a tool to assist in my coursework.
Comment (optional)
While it is much better than it was in the past this tool needs some work. Increase the file upload size so that we can actually load the homework.
I would agree if Blackboard made improvements.
It helps with some teachers but with others it makes things to complicated
Limitations are not with Blackboard as a tool as much as the layout and workflow design of the courses.
As long as we stay within the limitations of the site.
So far I am very dissatisfied. I spent way too much time navigating the many tools.
NA
didn't use it
Kind of confusing.
It's not an easy course to open up
My Chem instructor utilizes the tech available and the course is very integrated. It really adds to the course and doing homework online and being able to rsearch recorded lectures is amazingly useful. It's time for more courses to be provided like this.
Just a cloud
Don't use
N/A
Doesn't always load or save properly.
not used yet
n/a
to turn in homework
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Although I feel that it is extremely out of date. Students don't know any better because they have never had a chance to experience anything else. I feel like there has got to be a more streamlined option.
No Use
every tool helps
It is buggy and goes down often
n/a
Not really.
not used, not needed
Default - Blackboard helps me prepare for class
Comment (optional)
not always true

It was difficult to check status of items on my smartphone due to compatability issues and a lack of a mobile interface.
All my courses are online; no classes are taken.
N/A
n/a
Need to have a section of a TO DO List that can be crossed off and interactive so it's easier to feel prepared.
I think it could.
NA
didn't use it
Blackboard is my class
I did not meet with the class; all lessons were online.
neither agree nor disagree
neutral
last minute checks are all I used it for, good for nothing else
Don't use
N/A
Sometimes yes sometimes no.
noit used yet
NA
n/a
It is has the syllabus
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Only if the instructors utilize it- i.e. posting materials, lecture recordings, etc.
No Use
NA
online not yet tried it
That's what my planner is for
n/a
Some lessons are posted days after the class with the timestamp days earlier.
Sometimes, it doesn't layout assignments based on time of due date which takes a bit more effort to search for the correct one.
not used, not needed
as long as you dont have to submit questions,,quizes or reflection questions and wait for feedback.
Slightly agree. The listing of assignments is helpful.
Default - Blackboard helps me work more efficiently
Comment (optional)
Organization of the materials could be improved. There are items filed under the wrong folders or the same classification of content spread over multiple locations. It took awhile to figure out where things are.
I would agree if Blackboard made the needed improvements.
Compared to?...
However, use for this course is limited to handouts and voiceover powerpoints.
n/a
sometimes
Too many times things didn't work.
didn't use it
It's confusing how these assignments are to be turned in.
neither agree nor disagree
Even in the highly utilized areas by my chem course, no calendar, announcements, planning material is used. A student still has to manually keep track.
neutral
Once the system is familiar
Don't use
N/A
It is always down.
not used yet

n/a
to turn in homework
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
it provides some resources
pretest was easy to use
Some tools are more difficult to find than others
n/a
BB is a medium to transmit information from school to me.
not used, not needed
Slightly agree. Again, the listing of assignmetns helps with prioritization.
Default - Blackboard provides access to course materials, resources and submit assignments
Comment (optional)
The file size for uploading needs to be large enough to submit the file types for the course (in this case it was video). There were also many issues with videos or links opening from in the assignments. Standardization of video files would be a plus. I spent many hours trying to reduce the file size and convert the format just so I could submit the assignment. I have a full time job and was moving around this time. I was not able to complete all of my assignments due to this issue and therefore accepted a lower grade. This is unacceptable performance from a course tool.
For those classes that use all the features
N/A
instructors each post things differently, so it is hard to find what is needed
NA
didn't use it
One test malfunctioned.
Everything was mostly handed out in class anyways
Don't use
N/A
It is down too much to be effective.
not used yet
n/a
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
although not yet tried out myself
n/a
Some instructors use Webassign instead of BB.
not used, not needed
Could have used more online problem solving examples.
Default - Blackboard allows me to receive instructor feedback and access my grades to keep on track in my courses.
Comment (optional)
Instructors do not use it.
Some teachers don't understand how to put in grades
Did not receive any feedback
not for all classes
Good for keeping track of grades through the sem
only if the teacher actually keeps track of grades, most dont so it doesnt help me know where im at in class
N/A
the instructor wasn't very helpful
I would like to see notifications sent when grades are updated.
It'd be nice if instructors posted grades
n/a
Instructors don't put grades up on BlackBoard

Access to grades is good, but it's not really used for feedback from instructors.
This is true when operational.
NA
instructors didn't use it
not consistently for one course
Some feedback could have come more quickly. There were times that the same mistake was not corrected in more than one assignment because of lack of feedback.
Blackboard does allow this, but some instructors are hostile towards the idea of using it.
If the professor uses these features.
if Sonya Hung knew how to use it, it would work great!
Of my 5 classes, 2 used blackboard, and of those only 1 posted grades
The grading system is very confusing
For the easy access to grades, it should be required for all professors to use Blackboard.
Don't use
N/A
accessing grades sometimes not easy - format changes and extra information present
When it works...
not used yet
a lot of professors hardly use blackboard
n/a
It does when instructors use it, but some of my instructors do not use Blackboard
not all teachers input grades
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
feed back was done through email
NA
Would agree if sending emai is considered part of Blackboard.
not yet receive any
N/A
Again, this only applies to instructors who use it.
n/a
Instructor feedback, when it happens, occurs in 1-2 days. Grades are slow in being posted; 2-4 weeks. How can I keep track in a timely manner?
not used, not needed
My professors rarely give feed back and most do not keep accurate account on the blackboard of our grades
Excellent

Default - Blackboard allows me to communicate with peers/instructors
Comment (optional)
i just email them or talk to them
Even though I submitted direct email to the professor I never received a response directly.
Did not use
For those classes that use Bb for this
N/A
n/a
Mostly used email for contacting.
Somewhat - written format is questionable.
NA
used school email
student and professor emails should be listed and linked on Bb
There doesn't seem to be any communication built into Blackboard for my course
I did not use Blackboard this way.
What peers?
I do that face to face
Easier through email

Don't use
N/A
not used yet
n/a
I just use email
only based on their syllabus
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Although I do not use- you can type a name in on an email and it comes up.
No Use
not really
NA
I checked message boards while taking class, did not seem to be much activity there.
not yet communicated on this meduim
N/A
Communication on Blackboard is far from user-friendly.
n/a
not used, not needed
Did not use
I feel like the people in my program don't use this much at all, which is a bummer.
Default - Blackboard helps me to work with classmates in groups
Comment (optional)
Google Docs is more likely to be used for group projects.
Some classes use discussion board.
N/A
Did not use
NA/ this was a math course
My courses are online; no classes are taken.
When applicable
did not use
I did not use this feature
N/A
onedrive is way better
Did not use
I'm sure it would if something was set up as a way for us to collaborate. Right now that is not present unless we decided to email our fellow students independently after our first message board post.
face to face more effective
n/a
Doesn't need to
I have not used Bb for this.
BB really does not provide any improvements here.
Did not use
I have not utilized this.
I used Google Docs for group projects.
NA
used school email
Could be useful if we were instructed how to use it for group work
I find myself working with my coworkers at our facility to work on homework in small groups.
No classmates, but that's a good thing
Working in groups helps me work in groups. Blackboard is just a tool. This is like asking if a hammer helps me work as part of a team.
I only slightly agree. A chance to meet more authentically than each blogging separately would be appreciated.
I did not use Blackboard this way.
Really? How do you sign up for that?
did not use this function

It may have that capability, but I have not used it.
Not used.
Face to face
yes but im thinking text may be more popular
Don't use
If this was a thing I would be happy but i have never seen any peer groups in blackboard
N/A
Google docs...effective, free, reliable
not used yet
NA
n/a
I just use email
have to use outside resources, googledocs, facebook groups to manage this
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
I don't even know how this is applicable.
No Use
group work was done through email
NA
See above
did not yet experienced it
N/A
n/a
I set up a group and then we communicate via email.
And if it does, I have never used it.
not used, not needed
i'm taking an individual course
have not worked in a group setting
Did not use
N/A
No one else is in my class, that I know of.
Not utilized for this semester

Statistic	My Blackboard course sites are organized and easy to use.	My instructors use the Blackboard tools effectively in my courses.	I am satisfied with using Blackboard as a tool to assist in my coursework.	Blackboard helps me prepare for class	Blackboard helps me work more efficiently	Blackboard provides access to course materials, resources and submit assignments	Blackboard allows me to receive instructor feedback and access my grades to keep on track in my courses.	Blackboard allows me to communicate with peers/instructors	Blackboard helps me to work with classmates in groups
Min Value	-	-	-	-	-	-	-	-	-
Max Value	-	-	-	-	-	-	-	-	-
Total Responses	-	-	-	-	-	-	-	-	-

10. What type of computers do you have? (check all that apply)

#	Answer	Bar	Response	%
1	Desktop Computer Windows		254	39%
2	Desktop Computer Mac		38	6%
3	Laptop Computer Windows		428	65%
4	Laptop Computer Mac		148	22%
5	Other		23	3%
6	Do not own a computer		2	0%

Other
Laptop Linux
Chrome base
droid, thermostat, auto
Linux machine
Chromebook
tablet
Ubuntu
tablet and smart phone
Laptop Computer Linux
mini-mac
kindle fire
Add linux support. It is so infuriating that Linux is not even an option, and that ive been unable to use the UND website on several occasions because I've been told my operating system is not compatible. Up your game, people. Why should I be required to use an inferior operating system to participate in higher education? Seriously, I can't get over how piss-poorly anyone using anything other than windows and mac are treated by UND
Chromebook
all in one Windows
Lenovo laptop
Linux Desktop
desktop/laptop linux
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Windows Surface Pro 3
linux
Ipad

Statistic	Value
Min Value	1
Max Value	6
Total Responses	659

11. What mobile devices do you have or use? (check all that apply)

#	Answer	Bar	Response	%
1	Tablets (ex: iPad, Android, Microsoft Surface)		271	42%
2	Smart Phones (ex: iPhone, Android)		533	82%
3	e-Reader (ex: Kindle, nook)		112	17%
4	Other mobile devices		34	5%
5	Do not have a mobile device		45	7%

Other mobile devices
MacBook
Smart watch
Basic Phone
cheap Wal-Mart cell phone
flipphone keep laughing
my phone
Split
iPod touch
flip phone only
flip phone
Windows Phone 8.0
cell phone
Flip Phone
flip phone
cell phone
Basic cell phone
dumb phone
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
dumb phone
regular cell phone
aspire mini convert tab/lap
cell phone
mobile devise does not connect to internet
iPod

Statistic	Value
Min Value	1
Max Value	5
Total Responses	649

12. If you have a mobile device, how do you use it for education? (Check all that apply)

#	Answer	Bar	Response	%
1	Communication (email/text/voice)		458	75%
2	Classroom (view content, mobile device as a clicker)		240	39%
3	Reading (resources, ebooks, websites)		253	41%
4	Homework (discussion posts, completing assignments and viewing grades)		220	36%
5	Personal use only		186	30%
6	Other		19	3%

Other
I don't use it for education, only for work and personal
ATI testing
advocate, forensic, forensics training knowledge of system for victim
Some research
none
Blackboard
Streaming Tegrity on my iPad is very convenient.
I use programs/apps to annotate presentation material by the instructors and I can also watch lectures of the instructors who actually use the technology.
do not use
scan codes for answers or problem (QR code)
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
work
Do not use for education
Writing/dictating notes
Quizlet to study for course.

Statistic	Value
Min Value	1
Max Value	6
Total Responses	611

13. What would you like to use your mobile device for in the future?

Text Response
SAme
No because not everyone has one or carries it with them constantly. It isn't realistic.
Blackboard is VERY slow to load on my Iphone - usually use it to check grades, but again, super slow. I would really like to be able to view lectures on mobile devices.
See above
I will likely continue to only use it for personal uses
An app that displays your schedule for classes in a user friendly way would be appreciated.
Textbooks.
This is possible whenever I decided to purchase and use a mobile device.
Not for classwork. Phones are distracting in a class room setting. Too many people are playing on their phones when they should be listening to lectures or participating in class.
I can't access Mastering courses via Blackboard
like how I'm using now
n/a
It would be good to actually be able to use blackboard to view assignments, course materials, and grades. Ensure that uploaded videos and files are viewable on mobile devices.
School and work
I like the UND app they have for mobile devices, so if they could add more to that it would be great.
More homework and paper assignments
Clicker
Textbooks
Everything I possibly can. General computing, phone, touchpad, drawing and design work for class/work.
I like to keep my phone separate from work so feel what I use it for is enough for learning.
Campus connect app
would like to get better content for my courses. I will post extensive comments below.
N/A
Reading
As much as I can
No
Don't use clickers anymore. Find a clicker-like website that students can use with their phone numbers as an identification for teachers
Nothing.
Not at all. It is a distraction
No
video watching and commenting, opinions in class, contributions to class discussions,
Bb app for Windows phone
Nothing additional
small screen is too hard to see for assignments.
I don't like to use mobile devices.
Getting updates when grades are put in
A better designed school app.
Strictly personal use. It is much easier to view blackboard and emails using my computer.
Everything works well with mobile devices
No
obtain higher education to work in law enforcement audit advocacy, further training in working for a safety agency, for the protection of crime victims
GPS
prefer to use a lap top or home computer for school purposes
Too small for me to find very effective overall.
instead of buying clickers we should be able to use our phones.
n/a
Mobile devices are nice for not taking but when it comes to typing or doing homework, a mobile device cannot beat a full computer.
I would like to be able to take my online quizzes with my phone. Only certain teachers or courses let me take it on my phone and it helped a lot.
Smart home
Please find a way to print to the print stations from iOS.

na
No feedback
Not related to backboard, I want an app that will use my location and tell me when the next bus is due to arrive
Entire content of a class could potentially be accessed on a mobile device
Possibly to do my homework. Type my papers on it at times.
Grades, clickers
Phone calls
business/ personal use only
Not sure
I wish that the "My UND" site with connections to grades and email worked more smoothly on my tablet.
What do you mean? I can use my mobile device for pretty much anything right now as it is. I can check my grades, use it as a clicker, check my UND email, and collaborate groups through text messages when we have assignments. I could even write a paper but that wouldn't be very convenient.
honestly I like traditional methods better. I am not into technology
it would be nice to use it more for class work
More instructors need to implement the digital technology available. Also, for some students the online course sections are better. I personally have three jobs in addition to being a full time student. I am very very disappointed that the online course sections cost a ridiculous amount of money over the cost of normal courses. I once was a strong proponent of on campus education, but after my first degree completion and returning to university under different circumstances I see that online courses are extremely useful and take nothing away from the material and learning experience. If universities would embrace the change they could lower the cost of post-secondary education and be of a greater benefit to our society. I get very frustrated with instructors who refuse to use technology, because their lectures and courses as a whole do not match the quality of those that do. A specific example is what I'm experiencing this semester. I have an instructor who is useless, she refuses to use blackboard and meets students needs with hostility. She is visibly unorganized and stressed or overwhelmed because of material and what the undertaking is. Using technology would lighten that load and make a better course.
N/A
Yes
I would have liked to have had the capability on my phone to listen to the lectures.
Plan to use mobile device as phone and quick source of email and internet research.
Na
Blackboard doesn't work on my smart phone, but it sometimes/kinda works on my iPad.
As much as possible in as easy of a format as possible. Simple steps and few of them. App?
I don't like using my mobile device for educational purposes
Nothing else
Anything I can use a computer for.
Be able to contact other classmates in a class to discuss said assignments
Don't have one
Mobile-friendly access to the online courses would be great.
Clicker questions
Everything that I can do on my computer I can already do on my phone!
N/A
Running a multi-million dollar business by working from a beach in Hawaii
NA
Personal use
No
More QR codes and activities in my class
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
nothing else.
N/A
Why are instructors limiting access to these devices in the classroom?? We are SO far behind the times. My generation uses technology more than any other- accept and embrace that! I can follow along with PowerPoint's, lecture notes, and even take my own notes on it.
Nothing. They should be banned from Higher Education.
i would keep it the same, uses less paper and its easy communication to professors and students.
Pretty much every form of mobile communicating was provided. One thing though, is that sometimes we weren't notified about some activities on campus, like optional lectures.
Viewing courses in a tablet friendly Blackboard app.
?
N/A
I would need more storage use.
communication&personal
None, keep it on laptops as mobile device batteries lose charge too fast.

blackboard app

This table has more than 100 rows. Click here to view all responses

Statistic	Value
Total Responses	123

14. Computer Labs: How often do you use the following UND Computer Labs?

#	Question	Never	Less than Once a Month	Once a Month	2-3 Times a Month	Once a Week	2-3 Times a Week	Daily	Total Responses	Mean
1	Memorial Union Lab	515	58	27	21	12	9	3	645	1.44
2	Chester Fritz Library Lab	495	56	29	31	11	12	9	643	1.57
3	Residence Hall Labs	606	13	11	3	4	1	3	641	1.13
4	College or School Specialty Labs	473	35	21	32	22	32	30	645	1.93

Statistic	Memorial Union Lab	Chester Fritz Library Lab	Residence Hall Labs	College or School Specialty Labs
Min Value	1	1	1	1
Max Value	7	7	7	7
Mean	1.44	1.57	1.13	1.93
Variance	1.17	1.63	0.42	3.23
Standard Deviation	1.08	1.28	0.65	1.80
Total Responses	645	643	641	645

15. Computer Labs: Please comment on your experience using UND Computer Labs this semester. (Please specify lab when applicable)1. What works well? 2. What needs improvement? 3. What would you like to use in the future?

Text Response
Access of computers works well
1. Everything works well. 2. The computers are too slow "warming up" after you have logged in 3. Faster login time would be nice but otherwise they are a great asset for students.
N/A
More availability of color printers would be a very beneficial improvement. It would be very helpful to have them in many more buildings to prevent the need to go to the library for the sole purpose of printing a color copy of a short document.
I am an online student who has accessed the SMHS library often during my five years of graduate coursework.
1. The computer itself 2. Go back to the old way of printing. It's really slow now. If you keep the new way, add a kiosk in UPlace. 3. I don't know
Chester Fritz Library printers got backed up a few times I was there.
It will be better if we have specified computers for specified sections and all the computers re working good.
computers don't always print. often out of ink and paper - not consistent.
There needs to be more computer labs, especially ones in quiet spaces
Did not use
Works well. Very good location if you are in the union.
In the library the large computer on second floor that is meant for group work is very nice and I love Using it
Online - never used
Frankly, the labs were terrible this year. They took over 15 minutes to log On my account everytime.
They are a nice resource to have and have great tools for students to use
I am a online distance student
The laptops in the medical school aren't updated often so every time i need to use them it takes forever to update. They are also not charged often and sometimes don't come on.
1. There always open 2. More printers 3. A scanner
Dual monitors make all the difference. I wish people would clean up after themselves.
I use the College of Business lab in Gamble Hall. My two complaints are the noise and that people bring food into the lab. Other than that, I really like the lab.
I'm a DL student and never use the computer labs.
Didn't know there was a Memorial Union computer lab until just recently (last few weeks). I get most of my computing work done on my personal computer, which I prefer since I organize it to suit my needs and can use it where-ever there is adequate Wi-Fi.
1. The CON computers log on very quickly which is helpful when I'm in a hurry. 2. The computers at the library are the exact opposite and take forever to log on.
online courses
NA
Never used
Online / distance student, I use CF Lib to look up materials online.
The Computer Lab in the UND Harley French Medical College is top notch.
Honors computer lab: works well but the computers are super slow to start
I took only a correspondence course, have never been on campus.
N/A - do not use labs
It takes forever to log on to computer labs. Honestly, longer than five minutes. Really dislike Windows 8 too.
would be ideal if all set up the same rather than each being so different. This is the same for the work stations in classrooms.
The computers are slow, GRA Office & Lab Gillette
.
never used one
OT department has poor printing services Anne no access to copying/scanning
No problems when I needed to use the lab.
It was easy to use
Wish engineering labs logged in faster, I filled out this survey and I'm still not logged on
Improvement that needs to be made: Takes a very long time to log on to some computers.
I did not use any computer labs this semester.
I like the layout of the computer labs in Striebel Hall; they allow you to use your computer while at the same time making it easy to see the instructor of the course when in a class. They always post the class schedules outside the labs so that students know when the labs are free to be used in between classes.
More space in the Memorial Union computer lab. Open the back rooms in the lab for more student use!
accessibility - time accessible. Residence Hall Labs are 24/7 with the dorm key card - but what about off-campus students? there does not seem to be a 24/7 access for off-campus students. The dept. labs are great - but have very limited hours .. so does not help the graduate student who has an internship And Research going on ... need the 24/7 access - in safe, warm environment

n/a
The labs in the CompSci building run on Linux which is difficult to learn to use without prior experience
Have not used the computer labs, distance learning.
It takes a good length of time for the desktop to appear after signing in.
had know clue learning on line
Computer lab in Streibel was very accommodating to my aviation students.
I am a distance student (I am in CA). But would LOVE access to online tutors for help with difficult assignments. Particularly math-based assignments.
printing speed my labtop
the log in time is outrageously slow
Did not use.
I have never use
I don't even know what they are. I use the online Chester Fritz Library all the time and it is great, but I don't know what the labs are.
They are VERY slow. It is frustrating, especially if we have a certain amount of time that we can work on it (in between classes for example).
I mostly us the athletic academic center but use other labs on some occations. The area I have the most difficulty with is printing from my own computer. I cannot get the website to work.
Chester Fritz Library Lab 1. The availability and printing stations work well. 2. No improvements 3. I would like more information on the other printing stations and labs on campus.
The computer lab have a lot of source for students to research for their homework. However, if the page is more clear for students to do research will be better. I hope the computer lab have more textbook in the future.
The log-in time is incredibly long, especially on many of the College of Engineering and Mines computers. It hinders their usability. Get more Macs (The new iMac with Retina Display, or new Mac Mini's) and spec them to the gills.
na
The dietetics computer lab works well. There seem to be enough computers and the screens are nice and large.
The computers take 10 minutes to log me in! I have a routine where I enter my credentials into the computer then go check my mail, chit-chat with people in the department, then go back to the computer lab and wait another few minutes to get logged in
Works well, never had a problem
1. sign-in & sign-off 2. uprint. 3. uprint can only be used with pdf files. It should be compatible with all files.
I am enrolled in the Online classes and I am in a different state so I do not use the computer labs on campus at all.
1. Use the Chester Fritz computer lab mainly for taking online tests, but that works well. 2. Can't think of anything. 3. Maybe an area with tablets instead of just computers.
Harley E. French library computer station works great.
Distance learning - did not use
There needs to be more computers and tables in the mechanical engineering lab.
I am an on-line student living in San Diego, CA.
I am a distant learner who is not on campus.
The computer in the Chester Fritz Library are great!! I go there to print off articles when during research or just to print off my papers that I made on my laptop. The computer at the Chester Frits (to my knowledge) are always up to date with software like adobe and java which is great! The computers are even fast despite the slow logins but that is understandable. All in all, great job guys!
Computers are very slow. upston I lab.
I was really confused about the printing when it changed. It would still be useful to have an attendant there for questions even if he/she does not need to be there for printing anymore.
I had no issues with the lab.
n/a
1 Pretty much everything 2 Number of Computers, quality of computers 3 NA
The union computer lab is frustrating to use. When a student logs in it takes way too long for the system to boot up. Students use the union as a hub for their campus life, sometimes that means we're in a hurry. Logging into the system with a university identifier yields a 3-7 min wait time to reach a desktop. I don't experience this super long time at any other computer cluster. They do take a minute or two sometimes, but much faster than the union lab. Even the lesser wait time is annoying, but not as frustrating. It's like trying to use dial up Internet.
N/A
They run fast when logged in, double monitor is cool too. Logging in takes 5 minutes that is way too long to wait, 30 seconds max. Touchscreens.
Did not use.
Only ever used on campus computer labs when stuck on campus between classes. Had no use for them otherwise, especially when my major was given the smallest amount of print credit.
I did not use any this semester
Na
The computer cart in the Education building is horrible. We used those labtops for access to SPSS... they were all EXTREMELY slow and worthless!
1.) The printing. 2.) Log in times and printing better quality. Double sided page printers would be wonderful and when it is available the staff has been incredibly rude about those who use it and encourage them not to utilize the printers full capabilities. 3.) Scanners and double sided printers.
Computer labs are good. The resident hall could have a printed in the labs.
1.) The speed of the internet. 2.) The time to fix a problem when blackboard/U drive is down. 3.) Lazerz!
In the main computer lab in Gamble, many of the computers weren't connected to the UPrint Stations. Since my main reason for using this lab is printing, it made for a very frustrating experience. It would be a guessing game to find a computer that would allow me to print.

NA
na
1. I like that there are only a few to no students in the INMED computer lab every time I want to use it. It gives me peace and quiet to concentrate and get studying or assignments done. 2. I don't think anything needs improvements. 3. I am satisfied just using this computer lab. I have most of my classes in the School Of Medicine so it is very convenient for me.
Quicker log-ins...
Sometimes when I needed to use the lab in the residence hall I couldn't because the service center was not open. If the hours they are open would be known it would be more helpful.
Didn't use one
1. The Internet 2. The labs are so old and need to be more modern 3. I would like to have a more modern area I could use at UND to do HW, the Union is very nice, but make more study areas
This table has more than 100 rows. Click here to view all responses

Statistic	Value
Total Responses	162

16. Please rate your satisfaction

#	Question	Very Satisfied	Satisfied	Neutral/Do Not Use	Dissatified	Very Dissatisfied	Total Responses	Mean
1	Residence Halls	28	68	462	35	23	616	2.93
2	Memorial Union	57	151	385	15	7	615	2.62
3	Academic Buildings	63	172	322	43	15	615	2.63
4	UND Libraries	56	158	377	17	5	613	2.60
5	Public Campus Spaces	37	140	384	43	11	615	2.76

Statistic	Residence Halls	Memorial Union	Academic Buildings	UND Libraries	Public Campus Spaces
Min Value	1	1	1	1	1
Max Value	5	5	5	5	5
Mean	2.93	2.62	2.63	2.60	2.76
Variance	0.49	0.54	0.72	0.53	0.55
Standard Deviation	0.70	0.73	0.85	0.73	0.74
Total Responses	616	615	615	613	615

17. Please add any

Default - Residence Halls
Comments (optional)
The wifi seems to crash once a day
it's terrible!!!
spotty connection
Wireless is slow and has multiple issues
internet is always really slow
N/A
I do not use the wireless internet on campus, distance learning
Slow in the evening / at night
need a rotor per wing
info?
Signial drops out often at times, making it difficult to get anything done
needs more bandwith
Wifi is very weak in the dorms. Some days it works perfectly and other days I have to restart it multiple times.
Walsh has pretty decent wi-fi, but the rest of the halls need faster internet and more access points.
NA
Sometimes unavailable in the evenings. Ethernet much more reliable than WiFi
Bek's connection is very slow. I know it is not my computer. The network seems to get overloaded at times and comes to an alomost stand still.
Spotty and slow
WIFI never seems to work, get more routers
Not used
very slow, would loose connection frequently.
NA
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
very slow a lot of the time
No Use
Tends to slow down in the evenings
Very slow and inconsistent.
Closes too early
N/A
It would become hard to use in the evening hours after like 9
I live off campus and do not use residence Wireless service.
So slow
N/A
Did not use

Default - Memorial Union
Comments (optional)
Slow sometimes.
can be good but can also be really slow
N/A
I have an antivirus protection on my laptop, but the wifi still would not recognize me. It said it quarantined me until further notice and I could not use the internet.
SO SLOW
NA
Most of the time have no issues
Not used
too slow
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically

knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
N/A
N/A
Did not use
Default - Academic Buildings
Comments (optional)
in Starcher wireless service is not consistently good
Witmer never has wifi
Have issues getting a good signal while on the bottom floor of Merrifield Hall
Gamble Hall internet is awful
Only used in Abbott Hall so far, works okay.
Somewhat slow, does not always work
Some have good service where others get little to no internet service
N/A
Some dead spots
Merrifield wifi awful
Could be improved in Abbott
dosen't always work well
There are a lot of dead zones, particularly in Witmer
Cannot get a signal in the chemistry labs in Abbott.
NA
Weak connections in lecture halls
Poor connection in some areas
Wifi does not work or is extremely troublesome in a number of buildings on campus. Merrifield often does not work. Walking on campus there are many dark patches. The university charges so much for tuition there should be these things that are provided for students.
I have been unable to connect to the internet for the last two semesters due to the need to download the antivirus software. I tried multiples times and updated my server, and it still did not work.
See Res Hall
Gamble is terrible.
Not used
too slow
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Weak signal in some classrooms and med school.
No Use
Hughes Fine Arts centers wifi is worthless
N/A
N/A
Did not use
Education
There have been times after hours when the network drops out and there is nothing i can do to get it back up again.
Default - UND Libraries
Comments (optional)
Used briefly when needed to be on campus.
N/A
Library had spots I couldn't connect
Not used
too slow
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.

No Use
When researching online journal articles on the library website, it was very frustrating because every few pages, it would kick me off and I would have to start all over again.
course not yet started
N/A
N/A
Did not use

Default - Public Campus Spaces
Comments (optional)
N/A
Needs to be stronger while walking around campus, that would help a lot
Lots of dead zones
Archives
Wilkerson doesn't have a full internet connection throughout the dining center
There are a lot of areas that a student cannot get wifi or it's very patchy.
need wifi outdoors between buildings
Not used
too slow
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Wish it were stronger just out in the open. Sometimes I like to study outside(spring & fall) and it can be hard to find a signal in the quad, and at benches throughout campus.
No Use
N/A
Pretty spotty some days
N/A
Did not use

Statistic	Residence Halls	Memorial Union	Academic Buildings	UND Libraries	Public Campus Spaces
Min Value	-	-	-	-	-
Max Value	-	-	-	-	-
Total Responses	-	-	-	-	-

18. Please rate your satisfaction

#	Question	Very Satisfied	Satisfied	Neutral/Do Not Use	Dissatified	Very Dissatisfied	Total Responses	Mean
1	Web print option	77	99	410	25	7	618	2.65
2	Kiosk locations	54	92	427	30	8	611	2.75
3	Computer lab locations	76	116	408	11	3	614	2.59
4	Black and white printer availability	90	140	364	13	3	610	2.51
5	Color printer availability	57	73	435	38	8	611	2.78

Statistic	Web print option	Kiosk locations	Computer lab locations	Black and white printer availability	Color printer availability
Min Value	1	1	1	1	1
Max Value	5	5	5	5	5
Mean	2.65	2.75	2.59	2.51	2.78
Variance	0.63	0.54	0.56	0.62	0.56
Standard Deviation	0.79	0.74	0.75	0.79	0.75
Total Responses	618	611	614	610	611

19. Please add any

Default - Web print option
Comments (optional)
PDF only is a pain
I couldn't get it to work
why pdf?
N/A
Do not use printing, distance student
info?
wish everything didn't have to be in a pdf
Unable to get it to work
We need an option for being able to print from iOS devices.
NA
Uploading docs is obnoxious
This needs to be more convenient so I don't have to convert to a PDF, also the job I submit should not expire so fast. Extend time
It would be nice if I could select double-sided printing online
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Why does it have to be PDF? A great idea but so a hassle to convert.
No Use
files dont hold in queue for long enough...
Toners are low half the time resulting in poor prints
only printed minimum thus far
N/A
To hard to use to convert documents to PDF. Also I wish I could upload more than one document at a time.
N/A
Did not use

Default - Kiosk locations
Comments (optional)
I couldn't get it to work.
Should have a kiosk in other towns at a Kinkos or UPS or something
N/A
no idea how to use it
more kiosks would be nice around campus.
Very far walk for Resident Halls
NA
always down/not enough of them.
There's no kiosk at Uplace so I have to walk to West to get my papers.
would like more
I want to see more of these in all the buildings on every floor
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
I have had complications at the Kiosks
No Use
Seems like they are always broken
I wish that there could be a kiosk in every residence hall.
uplace needs one!!!
N/A
One time the printing quality of an assignment was not up to my standards
N/A

Did not use
Default - Computer lab locations
Comments (optional)
N/A
NA
let's stop printing assignments and get tablets or laptops cheap
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
Printer problems are take a while to fix
N/A
N/A
Did not use
Default - Black and white printer availability
Comments (optional)
Need more locations or to have a map of where they are. I can never find one when need be!
wish more printers would print double sided.
Need more
N/A
again more available printers around campus.
NA
Get more printers that print front and back
let's stop printing assignments and get tables or laptops cheap
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
N/A
N/A
Did not use
Default - Color printer availability
Comments (optional)
Really need more
N/A
Where are they?
NA
I've had trouble getting these color printers to work and they are also pretty expensive. The university should not be making a profit on printing if it is. This should be provided to students at cost.
They are only at the library, what if the library isn't open, ie the start of school
Put a color printer in the union
printing double sided doesn't work on some
more around dorms
let's stop printing assignments and get tables or laptops cheap
NA
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No Use
N/A
Engineering Buildings need color printers. Not enough color printers around campus. The color printers in the Memorial Union do not always work correctly
N/A

Did not use

Statistic	Web print option	Kiosk locations	Computer lab locations	Black and white printer availability	Color printer availability
Min Value	-	-	-	-	-
Max Value	-	-	-	-	-
Total Responses	-	-	-	-	-

20. How would you prefer to receive notifications regarding system scheduled maintenance and other technology updates? (Number one as your most preferred)

#	Answer	1	2	3	4	5	6	7	8	Total Responses
1	Email	388	59	23	4	7	15	19	62	577
2	Text Message	68	123	62	33	24	40	70	57	477
3	Phone	20	51	91	61	33	53	72	77	458
4	Blackboard Main Page	41	139	62	93	51	35	29	20	470
5	Social Media (Facebook, Twitter)	10	20	40	62	131	68	60	36	427
6	Subscribe to RSS Feed	14	25	28	60	85	110	74	34	430
7	UND Tech Support Main page (techsupport.und.edu)	26	24	90	62	64	65	78	41	450
8	Other (please specify)	17	11	10	6	10	16	5	61	136
	Total	584	452	406	381	405	402	407	388	-

Other (please specify)
I really think an email is fine.
just email please
place notices as CC rather then in TO box so is seen as individual to students so they will read.
n/a
everything below this I would not use.
No notifications
Don't tell me about updates. I don't need to know.
Don't notify me
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
UND main page
snail mail? i dont know what else there is.
Do not contact me
? don't really know other ways
THIS IS BROKEN. DOES NOT LET YOU MARK A # more than once
Carrier pidgeon
Makes no difference to me. It works - it works. It doesn't - it doesn't.
any
.
personal email

Statistic	Email	Text Message	Phone	Blackboard Main Page	Social Media (Facebook, Twitter)	Subscribe to RSS Feed	UND Tech Support Main page (techsupport.und.edu)	Other (please specify)
Min Value	1	1	1	1	1	1	1	1
Max Value	8	8	8	8	8	8	8	8
Mean	2.33	4.06	4.90	3.63	5.13	5.26	4.84	5.60
Variance	5.86	6.07	4.89	3.61	2.79	3.04	3.98	7.06
Standard Deviation	2.42	2.46	2.21	1.90	1.67	1.74	2.00	2.66
Total Responses	577	477	458	470	427	430	450	136

21. Please list any emerging technologies that you might be interested in using.

Text Response
More MacBook instead of PC.
Oculus rift
3D printing
no
n/a
na
Use cloud drives for submitting large files.
To send a text as soon as something happens, not 10 minutes after it happens.
n/a
N/A
-
Google Glass.
Been checking out the Cintiq Companion.
None that I can think of off the top of my head.
N/A
None
I can't think of any
cellhpones
UBER would be great if could create study groups, assistance when needed, etc. Privacy messaging for healthcare students and faculty to ensure HIPAA compliance. Continued work with students AND FACULTY in use of ebooks so value seen, understood and accepted.
n/a
.
None.
none
A better LMS
None.
Compatibility on all tablets
linked-in
n/a
webinar more partner studies
None
Upgrade your systems so that video chats with the entire class is more feasible. I have friends in other online programs and the video chats are much better than just the audio or typing. Apparently your bandwidth cannot handle it though. Having video chats helps make up for the lack of face to face interaction in online study.
3D Printing
Outlook email sucks, gmail would be way better
Im open to everything
Cell phone
Smart watches, smart boards, 3D printers, virtual reality (oculus rift type devices), Google Glass,
na
None
Quantum computers
I think everything necessary and efficient is currently being used. P.S. Do not support a mandatory laptop program as some colleges do. These programs are not efficient. Let the students be the adults that they are and get the material that they need and like using.
The spread of use of existing technologies should become more common thoughout campus.
Medicine 101 and Forensic Pathology
nano-engineering, bio-engineering, weapons
na
Nope
3D printers.
I program other then blackboard, d2L
N/A
I might get a tablet but I will start to get more books online and more interaction to the internet.
na

None.
smartboards to replace chalkboards
n/a
None
I can't think of anything
3D printers
N/A
Google glasses would be awesome
phone
Oxford Minion Nanopore Sequencer. https://nanoporetech.com/technology/the-minion-device-a-miniaturised-sensing-system/the-minion-device-a-miniaturised-sensing-system
Wearable sensors.
AutoCAD Design programs
Google Classroom
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
Rooms where you can record yourself (video and audio) to practice speeches, etc. More 3D printing, a new mobile app, real time bus tracking, RFID in library- for those who check out books they can just walk out the door and it will be linked with their account, RFID in Dining Halls- if I didn't buy a meal plan, I could go in and have it charged to my acct, more rooms with TV's where students can mirror their screens(group work), push notifications to my phone for reminders when BB quizzes/assignments are due.
n/a
None. How about books and journals in the Library?. Spend more money on these necessary "technologies."
N/A
We could use iPads to complete quizzes or the such instead of paper.
Live video for lectures being viewed by distance students.
webinars
text, works well
NA
Medicine 101 and Forensic Pathology
not at this stage
n/a
The i-watch
3D printers
NA
N/A
N/A
Canvas by Instructure
None
none
I had a professor that enjoyed using Tegrity and a program other than Blackboard. I cannot remember the name at this time, but it was for a Biology class and I actually liked using it more than Blackboard. It was a calendar format that organized class notes, lecture videos, assignments and upcoming tests by the week. This made life as a student so much easier because by looking at the homepage of this website we are able to make our work schedules, do homework ahead of time if we forsee ourselves having a particularly busy week, etc.
Nothing on my mind right now.
n/a
.
N/A
13185742374
Nothing at this time
None
ipads
I don't even have a mobile device, I know nothing about emerging tech! :-)

Statistic	Value
Total Responses	95

22. Please comment on your experience using technology at UND this semester. 1. What works well? 2. What needs improvement? 3. What would you like to use in the future?

Text Response
I appreciated the UND help tech support - they were always very friendly and accommodating.
Internet needs improvement!!!
Great availability of computer for student use. Just the log in part needs improvement
Things need to work more consistently
I have always been satisfied with the excellent and friendly assistance I have received from Blackboard Support and the IT Help Desk. The software Adobe Presenter was difficult to use with Microsoft Office 2010 and needs either to be replaced entirely with something else or improved significantly. It was time-consuming to use as it cut one off often while trying to record a seminar.
1. I like that safeconnect comes up way less often now 2. Printing should go back to the password system 3. Virtual reality (ie Occulus Rift)
Needs a bit of work on mobile
I don't have much experience to answer for these questions.
good internet, better printing needed
-the weight of marks per course is not always right -after sending course notification student should also get a copy
It worked well and I was notified in a timely manner when maintenance would occur.
If there is a course that has needs due to the nature of the course than the technology needs to be adapted to fit the course. For instance, my COMM 110 public speaking course required videos to be uploaded for the course. This exceeds the file size allowed by Blackboard so instead I had to try to figure out a method of converting the file and uploading to Youtube. Why would I want to use a third party to upload course assignments when I am already paying for Blackboard? I wasted many hours trying to turn in assignments. Why not up the file size our use a cloud for submitting assinments? It would also be helpful if my email preferences were followed. I already have two emails (work & personal) and do not need a third place to check for the occasional relevant message.
It works well for me
The only thing that bothers me is that on my computer an antivirus pops up and says I can't leave the webpage until it's fixed.
No issues with technology. For my math course I thought it was great.
The internet in my resident hall never works and always will lose my connection. Every where else on campus works fine with my devices. I normally do not use computer labs
a little confusing typing in and sending homework would rather mail once its completed just a thought
No major problems. Any problems were dealt with quickly.
Blackboard kept an accurate track of where I was at in my classes.
It works well (minus the wifi) when the instructers actually use it. I would really like to see more scale up style classes and MORE TEGRITY VIDEO LECTURES
Online help is awesome and efficient!
The site can be very confusing. If I need a specific thing I should be able to find it with ease, I shouldn't have to hunt through unit 5 lesson 22 then scroll. Each unit should have sub folders and each sub folder should have each chapter listed.
I am a online distance student but have been able to use the online resources very easily and when i have had troublem, tech support has been very helpful
1. The computers are fast 2. Windows 8 sucks and the computer takes forever to boot up or log in 3. N/A
Seemed like many of our online classes with Adobe Connect started with someone not knowing what was going on or the technology in the room working. Wasted a lot of time trying to get set up.
Everything works well. Sometimes the internet is slow.
what worked well was my instructor; improvements need to be able to have acess to protor; future use would be better access to begin able to submit more than 2 lessons a month
Blackboard works fine, although some Professors don't use it (but most do to some extent). I think Blackboard is underutilized for what it is capable of.
1. The printing kiosks work very well and are helpful when I don't want to log onto a computer in a computer lab. 2. Honestly, the speed of the log-on at the Union and library computer labs would be very helpful.
Works well
I think that UND is doing an OK job with Blackboard, but that is it, just OK, I will admit that my standards are VERY high though. I have thirty plus years in the IT Industry and I have a GA and a BS the first of which was blended on ground and on line the second was entirely on line. I am not just a student, I also design, build, implement, secure, run, and maintain the IT networks for the State of Michigan so I know of which I speak. My BS in Information Technology and Security came from Baker College Online, and they are not perfect either, but they are using Blackboard to much greater effect than UND. It probably is not done this way, but if you contacted them and had some staff take some coursework like their "Student Online Orientation Class" you would get a good feel for what you are doing differently and how Bb might be leveraged for better effect. I understand that as a Masters Student we may be more autonomous, but some of my courses we have had class interaction at Baker, you had to post 5 of seven days per week in the discussion group section of each class. Admittedly, this much posting was sometimes bothersome, but most instructors had weekly questions that we would answer and then discuss/debate. The userd additional features in Bb like the plagiarism checker to help us make sure our APA formatting was done correctly and to save us money on renting this service online. It is difficult to think of all the differences when on the spot like this but I know that I am constantly thinking to myself "I wish UND did this in Bb like Baker did it." The use of adobe connect is extremely hampering, it limits the formats that I can get the content and pins me down to a PC. If UND Bb was using a non adobe product for Bb content delivery (connect), I could use my Android tablet or my phone to watch/listen to lectures from my professors for instance. As it stands, it is difficult to utilize Bb with any device that is not a PC. Additionally, Windows contains functionality to record MP3 files natively, so when the content comes only in Connect format that is the only place I can get it, but if they used the MP3 recorder to record the lectures at the same time I could download the MP3 to listen to as I... commute, walk, workout, work, drive, wait in line, sit in the doctors waiting room, whatever. In MP3 format, my UND course content would be available to me on my... PC, MP3 player, home entertainment system, car audio, smart phone, & Now days, my watch! Another thing that I have noticed is that there is a real disconnect in the process when transitioning from being a perspective student to being an actual student at UND. The use of My GradSpace seems almost redundant. I do not think I have used it for anything since I actually started my first term. It had a huge focus to the process of joining, and then it became just one more thing to keep track of a password for logging in. The process of going in and looking for and registering for classes is cumbersome and another place I think that Baker did a much better job. It would be far easier to chart out my UND career if classes we not offered only in the spring, or only every other year, or whatever the next quirk is going to be. If that is going to be the case, put that information in the degree-work out line, such as ... required course, number ###, (only offered in the year of the ox (plan accordingly)). This way when I go to register for my next round I am not blind sided by a set of missing courses that force me into something I did not want to take because it is outside the focus of my degree work/career goals. I also think that there are things that UND is doing better, so hopefully my input is not all negative. the course planner in Campus Connection is a great feature, but it could use some work as well. I have input all the classes for my degree and only one course says typically offered. "Spring" to help me plot my courses. From the perspective of and online student, I have to say that it is a great program but there is really a lot of room for improvement. I hope this criticism is taken positively as that is how it is intended, I feel like I will be done befor any change can be made to make my degree better/easier to achieve, but it could halp all those coming behid me.

Everything The Wifi connections (in dorms) N/A

Great

It has all been pretty easy. The only problem is that the wifi is really bad sometimes.

I'm not a techie at all. Once I was logged on, the process was very easy. The instructor had great photos, however, in my opinion, repeated the same materials too often. This is possibly due to the fact that it was a basic course and I've been working in the field for 35+ years.

1. uPrint 2. Wi-fi 3. more mobile phone

Worked very well for my online continuing education course

Internet has multiple issues in the residence halls. As more people use wireless the internet speeds are slowed more and more. Internet needs to be fixed soon!

IT at CNPD is excellent! Very user friendly and helpful always! Great team effort and very effective! TVs being used are appreciated also. Would like to see more areas for groups to gather Continued work in modifying class room participation away from lecture!!!

Teachers should have to put grades up on blackboard. Very dissatisfying not knowing my grade.

BlackBoard was UNUSABLE off campus. No BlackBoard page would load at my off-campus home. I tried different browsers, wireless, nonwireless, without a router, different machines, but nothing worked. I could access its slowly via my phone. So I would assume this is an issue with Midcontinent or with your offsite networking. This needs to be fixed. I could only work from the school because of this. Terrible.

So far so good!

Blackboard is great, ONLY if the instructors utilize it well

Very easy to access and understand. Problems are resolved very quickly.

The wi-fi sometimes does not connect

Engineering labs should get inventor. Much easier to use than creo

Printers work great. Wifi is poor in some areas on campus. A better designed school app.

Blackboard needs to be thrown out, there are plenty of good options out there.

None did not use.

I use the computer labs often and they are available quite often which lets me work on other class work in between classes.

The computers in Gamble are never connected to the printers

Organization works very well Possibly adding several home links to access course homepages instead of going through announcements each time I would like to continue using what I did this semester

improvements are always going on ... and the 'down times' seem to coincide with holidays or long weekends... appreciate that! so far, not too bad for interruptions. Technology is not the end-all ... but a useful tool to assist us in meeting our goals.

n/a

overall a good experience.

have been given no info

Everything worked relatively smoothly. My only problem was with the wifi in the Union. When I tried to log on, it told me that I needed an antivirus protection on my computer to use the wifi. Even though I have an antivirus protection on my laptop, it would not let me on the internet and it said it had quarantined me until further notice. I was not exactly pleased.

Blackboard works well overall. I have overcome some of the minor issues. I do not write long responses in the discussion board as they will be lost before submission. I cut and paste documents instead. Blackboard collaborate is a great idea for somewhere in the future. Maybe implement it's use when it actually works. Right now it does not work well at all.

blackboard did work well for me, it was slightly slow on some computers but no big deal. I go to school where we use ANGEL, and that thing really sucks. It is down all the time, I try to get into class files and it rejects me, all sorts of crazy stuff. The interface is very touchy and you can lose your work easily. I have used Blackboard at another school many years ago and it is nice to see the growth and expansion... it is a great system.

Every once in a while, BlackBoard seems to "hiccup" and will freeze. It doesn't seem to matter where I am on the site; it just stops working, and often I can't log back in for a little while. This can make me a little hesitant when I have to take a single access timed assignment due; getting dropped is a huge headache.

Would like access to tutors in future, for distance MBA courses.

wifi needs to be better, i have to hard line in my laptop. Have more ports in rooms if you deiced to keep terrible wifi

computers WIFI better WIFI

blackboard needs a better grading system more streamlined with percentages not just point values and the wifi need to be stronger outside of buildings and in the res halls

Support for operating systems other than Windows and Mac. Seriously. I have to get windows on a secondary computer for my next semester just because this school doesn't appear capable of supporting any open source operating system of any kind. That is just insulting.

N/A

See above.

Technology at UND is pretty good. The internet is just super slow and that is my main concern. I have tried to do homework on campus and sometimes it is a waste of my time because I spend an hour waiting for the site/computer to load, which is very frustrating.

1. The computer Lab at the Chester Fritz Library 2. Wifi connections and Communication updates when websites(Blackboard) is in repair 3. A check list on Blackboard

it's very useful for Students to learn tech skills.

What works well: - It works. Haven't had any major hiccups What needs improvement: - Better printer support overall - Printing support for iOS devices - Don't allow the printing kiosks to charge for a print unless there is paper in the printer Future: - I would like better access to 3D printers - Better access to Google Glass - More Smart boards

na

Good service and very helpful

I am satisfied with the technology this semester.

The computer labs are useful. The wifi leaves something to be desired in the residence halls and is so slow as to be unusable in Merrifield Hall.

Taking quizzes and exams on-line works well, except I believe there are several input errors in the exam and quiz questions. I have only been able to confirm one quiz error, my other inquiries have not been addressed. I need better instructor response. I have sent emails with my concerns about some of the exam and quiz questions but I have not

yet received feedback.
works well
2. uprint needs improvement
2) The on-screen writing for teachers isn't great. I have one professor who has struggled with the pen moving to the next slide and making it hard to complete drawing out an example.
Appreciated the opportunity to pick up education in this format. Easy to access and complete coursework.
I use the computers I have at home or at my place of employment. I am enrolled in Online classes.
I will never use this again, what a waste of money for nothing to gain from it and nothing but computer to go to, I hated this.
Blackboard is great!! Support staff is great!!
Other than the fact that I had to keep switching computers and search engines in order to open different things from my instructors, I thought it worked well.
Overall, I am pretty impressed. I have not run into any compatibility issues. Everything is going smoothly. My only concern is the Wi-Fi network in Bek. The network gets bogged down at times and comes to complete stops for a couple of seconds which makes my Internet Explorer stop responding forcing me to reload every tab. In the future, I would just like to use a better network at Bek.
I had no issues.
The internet connection goes out often, and Blackboard is often unavailable. It's extremely inconvenient, as most of our work is done online now.
smoother uploads of work to blackboard, better options for completing work digitally rather than handwriting work and submitting it via scans or digital photographs
When provided it has been a big help and a useful tool. Online homework and quiz material works well and helps with the upkeep of a schedule. Blackboard provides good access to students wanting to keep a constant eye on grades. HOWEVER, there are instructors on campus that absolutely refuse to use even the most basic of these tools. I think a student should have transparent access to grades throughout the entire semester. An instructor has no excuse whatsoever to not provide this most simple of tools to their students.
Adobe connect seems to be working better. Professors need to have ongoing training for hybrid classes, some do very well while others are obviously struggling.
Blackboard messenger worked well for my Spanish speak tests. I was always able to access Blackboard, even on the weekends, and late at night.
I was very pleased with everything. I would like to start more courses.anth
Everything works well, print kiosk at Uplace and more color printers.
Tech support is wonderful
Love the IT people...kind and courteous, and very knowledgeable. I liked how they could walk me through things, step by step.
Blackboard was fine except for last exam. That exam did not Submit. It was timed and I was unable to reach my professor. This was a major issue. There should be some alternative option if Blackboard goes down during a timed test.
I really only used Blackboard. I had no problems with it and liked how it was set up.
had no issues with online use only
The wireless internet in the dorms needs improvement. It does not need to crash everyday. We should not have to plug into the ethernet for fasted speed on the internet.
The WiFi and Ethernet can be improved a lot, currently they are slow and unreliable especially around peak times at night (8-11pm). In the future, upgrade your cables so we can use the technology you supposedly provide us.
This table has more than 100 rows. Click here to view all responses

Statistic	Value
Total Responses	182

23. Is there anything you would like to add to help the Center for Instructional & Learning Technologies improve your overall experience using technologies at UND?

Text Response
Install a distance learning ombudsman. I had a really challenged and intellectually impoverished instructor for an on-line course and was told the only thing I could do was complain to the chair of the department, as if (s)he gives a rodent's dorsal orifice about distance ed. You have a system that discourages quality.
No
Other than the Adobe Presenter program, I have been very satisfied with my use of Technology while pursuing graduate work and with Blackboard.
I have no idea.
no
no
Have an audit that the course was properly loaded before release to the students. A lot of confusion could have been avoided.
Nothing
For the math course I say leave it alone. I have taken long distance courses at Liberty, and my issue with them is that you are graded in class participation. The problem, you find your self fabricating comments that are really meaningless because you know the professor is monitoring the discussion. In addition, it takes very little to tick off a fellow class mate in objective criticism. I say leave that non sense alone and keep focused on the course material, not class room participation on the long distance learning. In addition, I felt Dr. Metzger did an excellent job of adding Youtube videos as supplements for the course.
Improve wifi connection.
no
Sometimes Adobe Connect can be slow and the echo when more than one microphone is on is frustrating.
N/A
No
No not at this time
Not at this time.
I have not used it
As a staff member....we are being asked to use blackboard for administrative processes. I would like to see training offered.
N/A
Nothing.
nope
N/A
Technology is useful in some circumstances, but just using technology for technology's sake is often more of a hindrance than a help.
Continued instructional design assistance as feel this is very helpful Being sure to include everyone when change is about to occur so that expectations with class work and organizations is not compromised. I love BB and cannot imagine not having it! I know there are alternatives, but feel if everyone was using this great resource correctly it would be easier for students. THANKS FOR ALL YOU DO CILT!!
BlackBoard was UNUSABLE off campus. No BlackBoard page would load at my off-campus home. I tried different browsers, wireless, non-wireless, without a router, different machines, but nothing worked. I could access its slowly via my phone. So I would assume this is an issue with Midcontinent or with your offsite networking. This needs to be fixed. I could only work from the school because of this. Terrible.
No
no
No
Maybe an indicator of some sort when an adobe connect webinar has started, that way I can know if I am the only one experiencing technical issues.
urgh! passwords! I change them ... and then, they don't work (even when I write them down). I know passwords are one of those headaches that come with the territory
n/a
Keeping our online print documents in the kiosk longer would be wonderful!! :)
yes help enrolling in partner classes for analyst work
Nope.
Use what works and quit making changes to existing platforms that are working.
keep doing what you are doing and don't ever use ANGEL
Every time I have to contact CILT they have been very helpful and patient with me and my questions. Having knowledgeable people to walk me through sticky techie issues, rather than relying on on-line tutorials, has been the most helpful service you offer.
getting better WIFI would be in their best intrest.
N/A
The Campus Connections website is horrible. It is old, counter-intuitive, and takes a ridiculous amount of steps do anything on (like registering for classes).
None
No
no
No
No

Better response from the instruction regarding concerns on the validity of some of the answers to quiz and exam questions. I found errors in some of the quizzes and have yet to get a response concerning problems with three exam questions and 1 quiz questions. I did receive a response on 1 quiz question but my grade has not yet been adjusted for giving a correct answer that was marked as wrong. There are three more exam questions and 1 quiz question that I do not agree with, and because I have found other input errors, I have my doubts about their validity. I also contacted the instruction about hand-out materials for the exams which were poor photocopies in which some of the data was not readable. I also did not receive a satisfactory response on that issue because the same handouts were included for the following exam.

I want campus connection changed! It is an extremely confusing website that is not user friendly. We're a college for christ sake, lets have a program that shows that.

Add additional topics.

no

please explain that you are not allowed to work at your own pace when someone asks before they register and pay for the cdm course, this is also not in the marketing brochure and was not spoken about during my pre registration phone call. basically ive paid UND money for a course that i could not do and when i asked about turning in more than 2 assignments in one month was never give any real clarity on if that was allowed. im very disapointed with UND and will not reccomend it to anyone that needs to get a cdm.. ive extended my course 2 times to not show a school switch to my company but they will surely be surprised when i give them my university of florida transcript and certificate.

Just let professors know about Blackboard. It is a great program.

the interface for the online tutoring page could be easier to interact with

Lower the cost of online courses. Why should a student have to pay $510 more for three credits of an online version of the same course? Using the online tools should be beneficial to both students and instructors and that should equal lower costs and lower overhead.

No

Do updates late Friday or Saturday night, I was working on a quiz mid-week at 3 am and BlackBoard went down for maintenance for 20-30 minutes. No one works on homework on those days late at night.

Na

you could hear a parrot squawking in the background of recorded lecture

Nope

Nope.

Add support for linux

n

N/A

Nothing

No.

n/a

NO

Add more printers and make it easier to print from any computer you use on campus. Eliminate the need for people to have to upload stuff to that site and make it possible to just print right from your personal computer.

The wireless internet in Ryan Hall 2nd floor is very poor

Not at this time

N/A

Just getting started. I will have to make some changes at this end before I commence, I will be in touch with UND regarding these issues.

no

No

Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.

Not at this time.

Tegrity classes should be mandatory for especially difficult classes like math.

The only thing I can think of is when finals are about two weeks away, Campus Connection should have a front page post of your class, time, and location of that final so that we don't have to search for it.

A way for students to be able to record videos in the Blackboard environment and them upload them to assignment submission areas would improve my overall experience using technologies at UND.

citrix adobe connect closed caption mail archived

Make the residence hall internet faster. I find myself using my own data plan a lot because it is way faster than the wifi in Walsh.

No everything is good

This survey is poorly constructed and needs work to be considered valid data.

No comments.

Perhaps checking with the instructor to make sure all technology is working well for him/her.

at this stage I have no contribution as hands on experience was limited

Unfortunately, the results of this survey are going to be an extremely innaccurate portrayal of student opinion Because the only people who will take this are people who actively check and are involved with their email.

no

Nope.

N/A

N/A
This is not an issue that falls in your lap, and I know that you are already aware of it, but I will note it anyway. Because I travel a lot for business, I often had to depend on the mobile version of Adobe Connect via my iPad. The App does not have full functionality yet, so using it was often cumbersome. It kept me in class but didn't always allow me to participant fully. Also, I found that I had to hook up via a cellular connection to really be able to use it; a wireless connection too often broke. So my swish for the future would be a fully functional version of this app.
Fix Campus Connection. That whole system is a giant mess.
Not that I haven't said above.
N/A
Not really, I have enjoyed the technology that is available to me right now. Everything is working fine as of now. Thank you for the help you provided to me during this semester which was my first semester at UND.
n/a
.
Ditch Blackboard, save hundreds of thousands of dollars--with that savings--provide computers WITH plugged in headset/microphones so campus-based and distance students can use Adobe Connect effectively. eZ LMS provides what is needed as far as what teachers use. I have had four teachers who have used technology effectively in the classroom--all of them were IDT instructors.
N/A
This table has more than 100 rows. Click here to view all responses

Statistic	Value
Total Responses	105

24. Please include your name and phone number if you would like to be contacted regarding any of your comments or concerns.

Text Response
N/A
Melissa Bell 940 366 2497 or 940 872 2141
Ther Richardson MA Forensic Psychology Student 517-712-6131 Cell, 517-636-0452 Desk @ Work.
-
Frank Swiontek 228 382 6059
Courtney Schneider 701-220-2834
Chandler Borrillo: chanborrillo@gmail.com
Nope.
John Franzen 507-340-7647Tech support knows me well so i really don't need a call. I would like to thank all of you for the help I have, and will receive. Dan, Naomi, Michell are names from the recent past I remember but I stress that all the staff I have worked with have been helpfull or became as exasperated as myself. Happy Holidays
THUVAN,NGUYEN (408)750-6544
Justin L. Pratt 708-738-9172
na
Terri Miller (850) 313-7034. terri.miller@hma.com
Kelly Stevens (304) 771-3205
Charles Miciotto 318-393-8883
Ryan Boll 701-830-9739
Sherri D Madsen 920-606-7537
Kathy Baker 509-548-6051 eaglecreekgang@gmail.com
701-471-3475 Reggie Stecher
Anthony Lamanna 208-448-2706
Na
Ha nice try, no
Tom Herzig 701 659-0482
Mary Bowder, lab manager for JRMC in Jamestown, ND 701-952-4779
MELISSA BELL 940-366-2497
Call me Ishmael. Some years ago - never mind how long precisely - having little or no money in my purse, and nothing particular to interest me on shore, I thought I would sail about a little and see the watery part of the world. It is a way I have of driving off the spleen, and regulating the circulation. Whenever I find myself growing grim about the mouth; whenever it is a damp, drizzly November in my soul; whenever I find myself involuntarily pausing before coffin warehouses, and bringing up the rear of every funeral I meet; and especially whenever my hypos get such an upper hand of me, that it requires a strong moral principle to prevent me from deliberately stepping into the street, and methodically knocking people's hats off - then, I account it high time to get to sea as soon as I can. This is my substitute for pistol and ball. With a philosophical flourish Cato throws himself upon his sword; I quietly take to the ship.
No comments.
anthony J. Lamanna 208 448-2708
N/A
Bruce Burris 0762253 I don't expect a reply because information like this can't be "fixed" in a day, week, or month. Once Upper Management makes a decision, there's no turning back, especially after a year of "progression."
I have no concerns at this time and you have my email; so in the future if I have concerns then you can contact me just the way you did and I will include my phone number and my name. Thank You.
n/a
.
Heriberto C Cerino. (281)520-0226.
N/A
LeAnna Lesmeister 509-205-8584

Statistic	Value
Total Responses	37